

Case Study



Kids On The Move has an umbrella of independent operating pillar programs. Their programs are: Autism Center, Child Care, Early Head Start, Early Intervention, and Respite Care. They provide services to children with disabilities and developmental delays throughout the state of Utah. Kids On The Move strives to empower families, one child at a time.

KOTM has two IT Administrators. The Lead Administrator is responsible for the setup, monitoring and maintenance of all servers and systems such as Exchange On-Premise, and Microsoft Active Directory, etc. The other IT Administrator is a Junior Administrator.

The Problem

User onboarding into Exchange and user changes in Microsoft Active Directory are common IT tasks at KOTM. The process of onboarding a user is a process of taking several different steps in Exchange and Active Directory.

The Lead Administrator found that trying to document and train the Junior IT Administrator for the process of creating and onboarding a new user was cumbersome.

The Lead Administrator also wanted to reduce the administrative rights assigned to the Junior Administrator.

The Solution

The Lead Administrator worked closely with Cimitra to create the scripts/commands necessary for onboarding users into Exchange, and making changes to user accounts in Microsoft Exchange and Active Directory.

"I use Cimitra to significantly simplify user onboarding tasks. My job is simplified because of Cimitra. But I am also able to involve more people in performing user onboarding and user account changes via Cimitra.

Jacob Westover | Systems Administrator @ Kids On The Move

KOTM has taken about 20 common actions related to user accounts in Exchange and Active Directory and created a Least Privileged Access IT Admin solution via Cimitra.